



cdmNet News

[Welcome to the cdmNet eNewsletter!](#)

Posted on Feb 01, 2016 05:20 pm

Happy New Year and welcome to our very first cdmNet monthly eNewsletter. With our monthly newsletter we hope to keep you updated with the latest news regarding cdmNet. We will include information on any new and upcoming cdmNet features, helpful hints and tricks for you to get more out of cdmNet and other useful updates.

We love to hear from our users, if you would like to share your cdmNet success story with our other users please feel free to contact us by replying back to the eNewsletter email.

If you would like anyone else in your practice to be subscribed to the newsletter please reply back to the eNewsletter email with their name and email address. If you would like to unsubscribe, please click on the 'unsubscribe from the list' located at the bottom of the eNewsletter email.

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[A word from our CEO](#)

Posted on Feb 01, 2016 04:44 pm

Welcome to the first issue of the cdmNet eNewsletter for 2016.

The healthcare system is in the early stages of enormous change driven by the ageing population and a dramatic increase in long-term chronic illnesses. Evidence shows that the system needs to move away from silos of episodic care to more coordinated multidisciplinary care. Primary care, with GPs at the centre, will be the main driver of this change.

We aim to make cdmNet a valuable resource for empowering you and your

patients to build a better healthcare system. cdmNet has already been shown to improve patient outcomes at the same time making our healthcare system more efficient – and letting you spend more time on the things you do best and less on red tape and paperwork.

We hope this newsletter will keep you informed about cdmNet in the context of healthcare reform. We also hope you will let us know how we can make cdmNet a better and more effective resource for you and your practice.

Professor Michael Georgeff

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cdmNet Overview Tab

Posted on Feb 01, 2016 04:44 pm

We are continually evolving and improving cdmNet to reflect the needs and preferences of our users. After gaining valuable feedback we have made a few notable improvements to cdmNet, one of these changes is the new Overview Tab.

The screenshot displays the cdmNet Overview Tab interface. At the top is a navigation bar with tabs: Overview (selected), Contacts, Health Summary, Measurements, Planning, Care Team, Documents, Assessments, Reports, Progress Notes (with a red notification icon), and Education. Below the navigation bar are four main sections:

- Actions:** Lists overdue items with buttons to take action. Items include "GPMP Review overdue" (with "Commence GPMP Review" button), "ACoC overdue" (with "Approve ACoC" button), and "Record Appointment" button.
- Tasks:** Lists tasks with due dates and a "Go To Care Plan" button. Tasks include "Control blood glucose: HbA1c test" (Due Jan 2014), "Control blood glucose: Blood glucose test" (Due Jan 2014), "Manage body weight: Counselling and review" (Due Jul 2014), and "Avoid foot complications: Foot examination" (Due Jul 2015).
- Unseen Notes:** Shows a note added on 14-Sep-2015 for a "Nurse (Practice / Registered / Enrolled)" with a "View Unseen Notes" button.
- Unsigned Documents:** Shows a document titled "Referral form for Home Medicines Review (900) - Pharmacist" with a "Sign Selected Documents" button.

The new Overview tab is the landing page for the patient record in cdmNet and is designed to help make it easier for the providers to view a snap shot of the patient cdmNet record.

It flags any outstanding items that may need your attention, such as unread progress notes, documents to sign or overdue tasks assigned to you. This is very useful for GPs working in practices that use a nurse led chronic disease clinic.

We hope you like this new functionality!

If you have any feedback or suggestions, we would love to hear from you! Please feel free to contact us on cdmnet@precedencehealthcare.com.

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Helpful Hints

Posted on Feb 01, 2016 04:43 pm

General practices are dynamic workplaces with new practitioners and nurses joining the practice, whilst some leave. It is important to keep your cdmNet Practice Account up to date with current organisation members.

We have added a few helpful tips on what to do when a member leaves and joins the practice.

If a New Practice Member Joins:

You can register your own new providers on cdmNet.

Once in cdmNet:

1. Click on **Preferences** (top right hand corner)
2. Click on your **Organisation name** and then scroll down to the heading Organisation Members
3. Click on **Add Member** (located on the right side of Organisation Members heading)

Alternatively, you can also call or email cdmNet Support and they can register the new provider for you.

We offer training and support to help new providers to get started with cdmNet. Please contact cdmNet Support, if you would like to organise any training for your practice

If a Practice Member Leaves:

Please promptly call or email cdmNet Support to update your practice account. Our team will ensure the account closure is managed appropriately.

cdmNet Support

1300 236 638

support@precedencehealthcare.com

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Quarterly Usage Reports

Posted on Feb 01, 2016 04:43 pm

You may have noticed an email in your inbox recently that included a report on your practice's cdmNet usage for the final quarter of 2015.

These reports are designed to give practice managers extra visibility of how their practice is using cdmNet and the chronic disease Medicare item numbers, and

also to allow them to see how their GPs compare to the average cdmNet user.

Precedence Health Care consultants can assist your practice to achieve improved patient outcomes and increase practice revenues through a tailored process review. Contact us on 1300 236 638 for further information.

Practices will be sent quarterly going forward. If you don't want to receive them, please reply to the email saying STOP.

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Microsoft has ended support for Internet Explorer versions 7 – 10

Posted on Feb 01, 2016 03:15 pm

What does this mean for my practice/organisation?

If your practice is running these versions of Internet Explorer they will continue to operate, however Microsoft will no longer be providing security or software updates for them. Over time, these browsers will become less reliable and secure which will lead to many software vendors, including cdmNet, phasing out support for their applications.

What you can do

If you wish to continue using Internet Explorer, we recommend updating your browser to Internet Explorer version 11 or the Microsoft Edge browser.

If updating Internet Explorer is not possible we recommend using the Chrome browser as it is the preferred browser software for cdmNet due to its high security and seamless updates.

Need help or have questions?

Please contact our friendly support desk via email support@precedencehealthcare.com or phone 1300 236 638

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