



cdmNet News

Patient Notifications

Posted on Jun 17, 2016 02:30 pm

Did you know cdmNet automatically reminds the patients of upcoming care plan tasks?

If the patient has a mobile number or an email address stored in your practice software cdmNet will automatically send a monthly SMS or an email to the patient to remind them of upcoming due tasks on their care plan. This enables patients to keep on track with the care that has been planned out for them.

If the patient does not want to receive any notification from cdmNet, you can turn patient notifications off.

To turn off patient notifications functionality please follow the steps below:

- Open the patients cdmNet record
- Click on **Turn Off Patient Notifications**, located at the top right hand corner of the page. Once you have turned off this functionality, you will be able to see in red writing **Patient not receiving notifications**

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Managing your Preferred Providers

Posted on Jun 17, 2016 02:28 pm

Did you know your general practice can manage their own preferred providers list on cdmNet? Initially when your practice joins cdmNet a list of all of your regularly referred to providers is extracted from your practice software and added to your

preferred providers list on cdmNet. You can access and manage your preferred providers list by adding or removing providers.

To manage your preferred providers list please follow the steps below:

- Login to cdmNet and click on **Preferences** on the top right hand corner of the screen
- Scroll down to the name of your practice and click on the practice name
- Scroll down to the heading **Preferred Providers**, you can remove providers by clicking **Remove**
- To add preferred providers you can choose to either **Add Preferred Providers from Postcode** (which will add all providers from a post code) or add individual providers or organisations by clicking **Add Preferred Providers**
- This will open up the cdmNet provider directory and you can search by individual or organisation name, city, suburb or postcode to add to your preferred providers list

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[Did you know cdmNet can download assessments and externally uploaded documents?](#)

Posted on Jun 17, 2016 02:27 pm

Along with all the documents created in cdmNet, uploaded documents and assessments completed in cdmNet can also be downloaded into your practice software with a couple of clicks using the **Document Documents** feature from the cdmNet Desktop icon (near the date and time).

If you would like to set up the download documents functionality, please click [here](#) to access the cdmNet Download Documents setup guide. The setup guide has step-by-step instructions on how to enable the download documents functionality.

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[Patient List Improvements](#)

Posted on Jun 17, 2016 02:25 pm

We have made a few notable improvements to the patients list based on valuable feedback from our users. You may have already noticed these changes, which include:

- Enhanced speed for loading the patients list
- Hiding all patients with **Health Record Creation Awaiting Action**, which was previously highlighted in red in the patient list
- New **Health Care Home** heading, which includes the name of the primary care provider and their organisation.

These new patient list improvements aim to make your patients list more manageable and allow you to better focus on patients that require action from you.

We hope you like these new improvements to the patient list.

If you have any questions about the posts in this newsletter please contact the cdmNet support team on 1300 236 638 or email support@precedencehealthcare.com.

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