

Health Care Homes Risk Stratification Tool - FAQ

Does a Practice need an agreement with Precedence Health Care (Precedence) to use the Health Care Home Risk Stratification Tool (HCH RST)?

The Practice does not need an agreement with Precedence to use the HCH RST. The Practice has already signed an agreement with the Commonwealth Government (the Commonwealth) regarding the HCH program and code of conduct.

Do GPs need to register themselves for a Precedence Account?

No, Precedence Support will register GPs once they have received the HCH RST Registration Form. Users will be prompted to agree to the Terms and Conditions the first time they do a HARP.

How do I know that the HCH RST is secure?

Precedence has a contractual agreement for providing the HCH RST with the Commonwealth. This covers the security of the technology and keeping the data private and secure.

How secure is the HCH RST?

The cdMNet platform on which the HCH RST operates is secure and complies with Australian Privacy and Security Standards. Rigorous security was a mandatory requirement for the HCH RST contract.

What is the privacy protecting process?

The patient identifiers (such as name) are only stored 'in session'. This means the patient's name can be seen while completing the HARP assessment in the tool, but the name and the other identifiers are not retained at the end of the session.

What data is retained and stored?

A unique one-way hash code, the Practice and Provider assigned database number, the risk score, risk tier, the HARP summary scores, the certificate number, creation and expiry date and the reason for any manual override.

How are the patients identified in the downloaded report?

When the data is uploaded into the RST it is de-identified. On download of the report back to the practice, the patients are re-identified using a hash code. The data can only be re-identified using the locally stored key at the practice. The re-identified data, available on the CSV downloads, is then saved locally to the practice computer.

What data is processed by the cdmNet processors?

A subset of patient data is submitted to the HCH risk stratification eligibility check. The data fields required for this initial risk assessment of the patient population are uploaded in de-identified form using a secure transmission process. The risk scores are returned as a CSV download and saved on the practice computer.

Where is the data stored?

The data is stored in Australia, in a secure ISO 27001:2013 certified data centre.

How is privacy protected?

- Precedence adopts best practice privacy principles.
See: [Precedence Health Care Privacy Policy](#)
- Precedence complies with the Australia Privacy Principles (2014)
- Precedence complies with the following policies and legislation
 - Health Records Act 2001 (Victoria)
 - Privacy and Data Protection Act 2014 (Victoria)
 - My Health Records Act 2012 (Commonwealth)
 - Healthcare Identifiers Act 2010 (Commonwealth)
 - Privacy Act 1988 (Commonwealth)
- Precedence software is operated under strict privacy and security policies as well as architecture and processes that meet these requirements.